

WIN Health Labs, LLC

FREQUENTLY ASKED QUESTIONS

HOW DO I ORDER THIS PAPR UNIT?

Contact WIN Health Labs, LLC and we'll work with you to supply the right amount of PAPRs and hoods.

HOW DO I ORDER AND PAY FOR MORE PAPRS AND CONSUMABLES?

Once you've ordered the hoods you'll place orders for consumables through WIN Health Labs.

WHAT IS THE PURPOSE OF THE TAPE?

The tape is necessary to hold the bag tight against the visor to improve visibility and mobility.

HOW LONG DOES THE BATTERY LAST?

The fully charged battery is rated for up to 10 hours of continuous use.

IS THERE A CHARGING DOCK?

There is not a charging dock at this time, but every battery does come with a charging AC adapter that you can plug into the wall.

WILL YOU SUPPORT THE PROJECT AFTER THE EMERGENCY PERIOD IS OVER?

Right now we can only guarantee support through the emergency period, but we are exploring options for a long-term solution.

WHAT IS THE DONNING AND DOFFING PROCESS?

We have created tutorial videos on the WIN Health Labs website to show the recommended donning and doffing process. Your specific instructional requirements may require additional steps.

HOW MANY HOODS DO WE NEED TO ORDER?

Depending on your use case you'll need up to 10 hoods per PAPR per day.

ARE THE HOODS MEANT TO BE REUSED?

The hoods are disposable and are not meant to be reused.

WHAT IS THE AIR FLOW OF THE UNIT?

The fan is rated up to 270 liters per minute which is up to 110 liters per minutes greater than the NIOSH requirement of 170 liters per minute.

HOW LONG DOES THE FILTER LAST?

The filter needs to be replaced every three months.

HOW MANY PAPR UNITS WILL BE PRODUCED?

Our initial production run has been several thousands of units, but we have the capability to scale up rapidly if the need is there.

WHAT SANITIZATION PROCESS WILL BE USED BEFORE THE PAPRS ARE SHIPPED?

PAPRs are produced in a clean environment, and are moved into an inventory hold for 3 days after packaging to ensure any virus on the surface is inactivated.

WHAT IS WIN HEALTH LABS LLC?

WIN Health Labs, LLC is a wholly owned subsidiary of Whirlpool Corporation created to help frontline healthcare workers during the Covid19 crisis.

WHAT TESTING WAS DONE ON THE BATTERY LATCH?

Six months of simulated use (snapping in and out) were completed with positive results. This included all tested units being able to securely fastened and release the battery at the conclusion of the six-month simulation testing.